RHI MAGNESITA

Global Standard Management

Global IMS Policy (EN)

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IMS POLICY

Scope: RHI Magnesita N.V. and all group companies (in accordance to Code of Conduct)

RHI Magnesita is the global leading supplier of high-grade refractory products, systems, and services, which are indispensable for industrial high-temperature processes exceeding 1200°C in a wide range of industries, including steel, cement, non-ferrous metals, and glass, among others. Innovative and tailored refractory products and system solutions allow customers to raise the added value in their own production processes.

A high level of backwards integration with refractory raw materials, and a global network with 35 main production and raw material sites and around 70 sales and service locations are the basis for fast availability and optimal application of all products and services. RHI Magnesita pursues the goal of continuously strengthening its market leadership and improving profitability.

Meeting the requirements of our stakeholders with respect to quality, service and safety in all relevant processes and products is the basis of our entrepreneurial activities. An integrated management system (IMS) for quality management, occupational safety, environmental, energy, and health protection has been instituted as a comprehensive, company-wide instrument.

For RHI Magnesita it is a matter of course to comply with legal obligations and other requirements. In a continuous improvement process the objectives are derived from the results, as well as the sustainability strategy of the organization.
The organization commits his-self in the continual improvement of their management systems and effectiveness.

In the yearly management review the policy is reviewed and adjusted as necessary.

Quality Policy

As a world market leader, RHI Magnesita has defined quality as its uppermost priority: in raw materials, in products and services, as well as in fulfilling customer-specific requirements.

Our high expectations on market-specific grades and qualities are possible due to our continuous improvement on the effectiveness and stability of our value chain processes – worldwide. Driven by innovations and continuous improvements of our products, and services based on our long-term development competence, reliable relationships with our customers are established and maintained. This requires the availability of high-

quality inbound and external raw materials, made possible due to reliable partnerships with our suppliers.
It is our aim to use market opportunities by providing customer-specific quality, to improve the current market position and to strengthen our profit situation sustainably. This is possible due to dealing responsibly with our well-qualified employees.

Environmental Policy

RHI Magnesita is committed to sustainable management and always considers social, ecological and economic aspects when meeting process and customer requirements.

The production of refractories is energy-intensive and involves material- and process-related emissions. Against this backdrop, RHI Magnesita is committed to the protection of the environment. The organization commits his-self to make production as resource-friendly and energy-efficient as possible and to avoid pollution. In this context, great importance is attached to circular economy (recycling).

Specialists in research and development, technology, and production operate in a global network in order to minimize environmental impacts. Use of raw materials and additives is guided by ecological criteria, to the extent that this is economically viable. The objective is to minimize the “environmental footprint” as far as possible, through continuous and sustainable development. Relevant environmental impacts are periodically reviewed and assessed.

Occupational Health and Safety

It is our obligation to engage with and involve workers in the health and safety process and to establish safe and healthy working conditions. Based on this, all employees are obliged to prevent injuries and diseases. Health and safety is an integrated component of our corporate culture, since healthy and productive employees are the most important resource to the long-term success of a company.

The top management commits itself to continuously provide instruments, methods and measures which will ensure up-to-date safety and health protection. We are convinced that every accident is preventable!

The continuous improvement in health and safety is a leadership function at RHI Magnesita. Health and safety considerations flow into all decision-making processes.

We understand our obligation to avoid risks.

“Nothing is so important or urgent that we cannot do it in a safe way!”

Energy Policy

The energy management system (EnMS) of RHI Magnesita is based on an integrated model which brings together energy efficiency in areas of process optimization, the use of the best possible equipment and optimization of tariffs.

The use of the best possible equipment relates to the use of energy efficient units, the selection and use of the optimal energy vector as well as the most energy efficient operation, in order to arrive at the lowest possible energy use per ton of finished product (min. kWh/to). Therefore, all investments are examined and purchased with respect to energy efficiency, potential savings are systematically evaluated and applied within the scope of energy efficiency projects.

With use of the RHI Magnesita energy management system (EnMS) the top management commits his self to continuously improve the energy related performance (energy efficiency). The development of the corporate strategy, the derivation of global measures, corporate control and the management accounting of all measures is carried out by the central staff unit for energy and environment.

Additionally, energy efficiency teams, which will guide and develop the optimization process on site, will be established in every plant. The necessary resources are provided.
An essential element of the EnMS is the involvement of all employees. Training, apprentice projects and sensibilisation programs will be implemented in order to achieve this. This will enable our employees to use energy sensibly, to recognize their influence on the energy consumption and the use their equipment with optimized energy efficiency.

Stefan Borgas - CEO