

# The RHI Magnesita Digital Procurement Initiative

RHI Magnesita has partnered with SAP Ariba to implement globally the Ariba end-to-end purchasing solution. SAP Ariba brings benefit to both RHI Magnesita and its many valued suppliers. From the supplier's perspective implementation of Ariba enables the supplier to maintain their own data, to participate in digital sourcing events, to receive orders and send invoices electronically, and to monitor invoice payments. The entry point to this digital collaboration is through a module called Supplier Lifecycle.



# Frequently asked questions

### Q: What should I expect?

A: The first step to creating the digital relationship between you and RHI Magnesita is an invitation to register. You will receive notification via email informing you to complete a registration survey.

## Q: What benefit is there for me?

A: RHI Magnesita recognizes the important efficiencies that come from digitalization. Registration with RHI Magnesita via Ariba is a one-time activity that enables you to manage your own data, to participate in RHI Magnesita's material and service tenders, to collaborate on contracts, to receive purchase awards digitally, and to track invoice payment status personally.

#### Q: What will it cost me?

A: A standard account is all that is needed to perform basic functions with RHI Magnesita. This account is free of charge. You can also choose an enterprise account for a fee.

### Q: Who do I contact if I have trouble?

A: The first step for technical support – problems with website functions – can be addressed to SAP Ariba via

<u>https://www.ariba.com/support/supplier-support</u>. The first step for content support – questions concerning the requested information – can be addressed to your RHI Magnesita purchasing contact.

Thank you, and we look forward to seeing you in Ariba.

